

# Curriculum Vitae

## AMBRA GALEAZZO, Ph.D.

Abilitata Professore di Seconda Fascia in Economia e Gestione delle Imprese SECS-P/08 e in  
Ingegneria Economico-Gestionale ING-IND/35 sc 09/B3

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### CURRENT WORK POSITION

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*Assistant Professor (Ricercatore RTD-A)* 03/2021  
Department of Economics and Management,  
University of Padova

### PAST WORK POSITION

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*Researcher on the project "The interplay between operational excellence  
and IoT: the effects on shop-floor employees"* 05-10/2020  
Department of Management and Engineering  
Università degli Studi di Padova

**Maternity leave** (24/11/2019-24/04/2020)

*Post-Doc Researcher on the project "Il contributo al problem solving dei  
laboratori: il ruolo dell'Information technology e delle interazioni  
sociali"* 01/2017-06/2019  
Department of Economics and Management,  
University of Padova

**Maternity leave** (06/08/2017-16/01/2018)

*Post-Doc Researcher* 12/2014-11/2016  
Department of Economics and Management,  
University of Padova

*Visiting Researcher* 01/2016  
Facultad de Turismo  
Universitat de les Illes Balears (Spain)

*Post-Doc Researcher* 05/2013 -04/2014  
Department of Economics and Management,  
University of Padova

*Post-Doc Researcher on the FSE Project "Sustainable supply chain in  
the textile industry"* 03/2012- 03/2013  
Department of Economics and Management,  
University of Padova

*Ph.D. in Economics and Management*  
Department of Economics and Management,  
University of Padova  
Advisor: Prof. Andrea Furlan

01/2009-03/2012

*Visiting Ph.D. Student*  
Richard Ivey School of Business  
The University of Western Ontario (Canada)

09/2010- 08/2011

## EDUCATION

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**School of Economics and Business Administration** 2008  
**University of Padova (Italy)**  
M.Sc. in Business Administration (Economia e Direzione Aziendale)  
Erasmus program at SKEMA Business School (a.y. 2006/2007)  
and at the University of Valencia (a.y. 2004/2005)

## RESEARCH INTERESTS

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**Areas:** operations management, organization studies, sustainability, corporate social responsibility.

**Topics:** lean management, Industry 4.0, knowledge management, organizational learning, routines and capabilities, resource-based view, environmental and social practices, green supply chain management, corporate governance.

## PUBLICATIONS

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### Publications in International Refereed Journals

- Di Maria, E., De Marchi, V., **Galeazzo, A.** (2022). "Industry 4.0 technologies and circular economy: The mediating role of supply chain integration", *Business Strategy and the Environment*, 31(2), 619-632. ANVUR=A
- Galeazzo, A.** (2021). "Degree of leanness and lean maturity: exploring the effects on financial performance", *Total Quality Management & Business Excellence*, 32(7-8), 758-776. ANVUR=A
- Galeazzo, A., Furlan, A., Vinelli, A.** (2021). "The role of employees' participation and managers' authority on continuous improvement and performance", *International Journal of Operations & Production Management*, 41(13), 34-64. ANVUR=A.
- Cordeiro, J. J., **Galeazzo, A., Shaw, T.S.** (2021). "The CSR-CFP relationship in the presence of institutional voids and the moderating role of family ownership", *Asian Business & Management*, in press;
- Galeazzo, A., Ortiz-de-Mandojana, N., Delgado-Ceballos, J.** (2021). "Green procurement and financial performance in the tourism industry: the moderating role of tourists' green purchasing behaviour", *Current Issues in Tourism*, 24(5), 700-716. ANVUR=A.
- Galeazzo, A., Furlan, A.** (2021). "Developing operational problem solvers: the role of job design decisions", *Total Quality Management & Business Excellence*, 32(15-16), 1768-1785. ANVUR=A.

- Furlan, A., **Galeazzo, A.**, Paggiaro, A. (2019). "Organizational and Perceived Learning in the Workplace: A Multilevel Perspective on Employees' Problem Solving". *Organization Science*, 30(2), 280-297. ANVUR=A
- Galeazzo, A.**, Furlan, A. (2019) "Good problem solvers? Leveraging knowledge sharing mechanisms and management support", *Journal of Knowledge Management*, 23(6), 1017-1038. ANVUR=A
- Cordeiro, J.J., **Galeazzo, A.**, Shaw, T.S., Nandakumar, M.K, Veliyath, R. (2018) "Ownership influences on corporate social responsibility in the Indian context", *Asia Pacific Journal of Management*, 35, 1107-1136. ANVUR=A
- Galeazzo, A.**, Furlan, A. (2018) "Lean bundles and configurations: a fsQCA approach", *International Journal of Operations & Production Management*, 38(2), 513-533. ANVUR=A
- Galeazzo, A.**, Furlan, A., Vinelli A. (2017) "The organizational infrastructure of continuous improvement - an empirical analysis", *Operations Management Research*, 10(1-2), 33-46.
- Galeazzo, A.**, Klassen, R.D. (2015) "Organizational Context and the Implementation of Environmental and Social Practices: what linkages to Manufacturing Strategy?", *Journal of Cleaner Production*, 108 (Part A), 158-168. ANVUR=A
- Galeazzo, A.**, Furlan, A., Vinelli A. (2014) "Understanding Environmental- Operations Integration: The Case of Pollution Prevention Projects", *International Journal of Production Economics*, 153, 149-160. ANVUR=A
- Galeazzo, A.**, Furlan, A., Vinelli A. (2014) "Lean and Green in Action: Interdependencies and Performance of Pollution Prevention Projects", *Journal of Cleaner Production*, 85, 191-200. ANVUR=A

#### **Publications in Italian Refereed Journals**

- De Marchi, V., Di Maria, E., **Galeazzo, A.** (2019) "Modelli di business nelle imprese ad alto tasso di sostenibilità: un focus sulle B Corp e Società Benefit in Italia", *Economia e Società Regionale*, XXIII, 2.
- Galeazzo, A.** (2019) "Job satisfaction in plants of the Veneto region: how can be incentivized?", *Economia e Società Regionale*, XXIII, 1.

#### **Book Chapters**

- Miandar, T., **Galeazzo, A.**, Furlan, A. (2020) "Coordinating Knowledge Creation: A Systematic Literature Review on the Interplay Between Operational Excellence and Industry 4.0 Technologies" in Bettiol, M., Di Maria, E., Micelli, S. (eds) *Knowledge Management and Industry 4.0. New Paradigms for Value Creation*, Springer.
- Galeazzo, A.**, Tognazzo, A., De Marchi, V. (2012) "Environmental Leaders in the Private Sector: Going Beyond Conventional Behavior" in D.R. Gallagher (eds.) *Environmental Leadership: A Reference Handbook*, Sage.

#### **Working papers and Research Reports**

- Galeazzo, A.**, Furlan, A. (2015) "Report sul Lean Assessment", CUOA Business School Working Paper.
- Galeazzo, A.** (2013) "Medie imprese manifatturiere veronesi: 10 casi aziendali" Ires Veneto Paper.
- De Marchi, V., Furlan, A., **Galeazzo, A.**, Grandinetti, R. (2013) "Le medie imprese in Veneto", Ires Veneto Paper n. 74, Aprile.

## Doctoral Thesis

Galeazzo, A. (2012) *Environmental Management in Operations: Antecedents, Strategies, Performances*.  
Doctoral Thesis, University of Padova.

## RESEARCH PLANS

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### Research in Progress

“Operational excellence and Industry 4.0 in action: interdependencies and performance implications” (with A. Furlan)

“Industrial Internet of Things and job characteristics in production lines: an empirical analysis” (with A. Vinelli, N. Franchetti, Vendraminelli, L., Furlan, A.)

“Institutional Distance and M&A Performance – Can Acquirer’s M&A Experience and Internationalization Experience Help?” (with M.K. Nandakumar, N. Appadu and R. Veliyath)

### Participation and Presentation at Workshops and Conferences

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- 2021 Speaker, 2021 EUROMA Annual Conference, online. Presented paper: Vendraminelli, L., Galeazzo, A., Furlan, A., Vinelli, A. “Performance feedback and proactive work behavior: when digital performance feedback works in the shopfloor”.
- Co-Author of the paper presented at the 2021 EUROMA Annual Conference, online. Presented paper: Vendraminelli, L., Galeazzo, A., Furlan, A., Vinelli, A. “A human-centric approach to IIoT integration in workers’ job designs”.
- 2020 Co-Author of the paper presented at the 2020 EUROMA Annual Conference, online. Presented paper: Galeazzo, A., Franchetti, N., Vendraminelli, L., Furlan, A., Vinelli, A. “Industrial Internet of Things and job characteristics in production lines: an empirical analysis”.
- Speaker, 2020 Sinergie SIMA – Management Conference, online. Presented paper: Bonel, E., De Marchi, V., Di Maria, E., Galeazzo, A. “Business Models And Sustainable Firms: A Focus On B Corps In Italy”.
- 2019 Speaker, 2019 Workshop on Creating Value Through Manufacturing: Exploiting Industry 4.0 in a Circular Economy Framework, Padova. Presented paper: Furlan A., Galeazzo A. “Operational excellence and Industry 4.0: interdependencies and performance implications”.
- Speaker, 2019 POMS Annual Conference, Washington, USA. Presented paper: Galeazzo A., Furlan A., Vinelli A. “Continuous Improvement: A Tension between Performance Management and Social Support”.
- Organizer and Chair of the Invited Session "Microfoundations of Continuous improvement initiatives", track “Operational Excellence” at POMS Conference 2019, Washington, USA.
- Co-Author of the paper presented at the 2019 EUROMA Annual Conference, Helsinki, Finland. Presented paper: Galeazzo A., Furlan A., Vinelli A. “The role of organizational context and top-down decision making on continuous improvement and performance”.
- Organizer of the seminar "Action Research" (22-03-2019) at the Dipartimento di Scienze Economiche e Aziendali, Università di Padova. Presenter: Prof. M. Formentini, Associate Professor in Sustainable Supply Chain Management, Audencia Business School, Nantes (France).

- 2018 Speaker, 2018 GRONEN Conference, Almeria, Spain. Presented paper: Galeazzo, A., Ortiz-de-Mandojana, N., Delgado-Ceballos, J. "Green procurement and financial performance: the moderating role of international tourists".
- Speaker, 2018 International QCA Paper Development Workshop, ETH Zurich (Switzerland). Presented paper: Galeazzo, A. (2018) "Lean Supply Chain Management and Financial Performance: a fsQCA approach"
- Co-Author of the paper presented at the 2018 AOM Annual Conference, Chicago, USA. Presented paper: Nandakumar, M.K, Appadu, N., Veliyath, R., Galeazzo, A. "The Impacts of Resource Distance and Institutional Distance on the Value of M&A Transactions".
- 2017 Co-Author of the paper presented at the 2017 AOM Annual Conference, Atlanta, USA. Paper presented: Cordeiro, J.J., Galeazzo, A., Shaw, T.S. "CSR-focused director networks, family control and CSR performance: Evidence from India".
- Co-Author of the paper presented at the 2017 AOM Annual Conference, Atlanta, USA. Paper presented: Galeazzo, A., Ortiz-de-Mandojana, N., Delgado-Ceballos, J. (2017) "Green procurement and financial performance: the moderating role of international tourists".
- Speaker, Seminario del Dipartimento di Scienze Economiche e Aziendali, Università di Padova. Presented paper: Galeazzo, A., Ortiz-de-Mandojana, N., Delgado-Ceballos, J. (2017) "Long-term orientation for the tourism firms: how green procurement affects financial performance".
- 2016 Speaker, 2016 AOM Annual Conference, Anaheim, USA. Presented paper: Furlan, A., Galeazzo, A., Paggiaro, A. "Systematic problem solving of shop-floor employees and learning mechanisms: a multilevel approach".
- Co-organizer of the Professional Development Workshop "The Use of Technology and Mobile Apps to Teach Corporate Sustainability" at 2016 AOM Annual Conference, Anaheim, USA.
- Invited Speaker, Workshop "Problem Solving and Improvement" Departamento de Economía de la Empresa, Universidad de las Islas Baleares. Presented paper: "Systematic problem solving of shop-floor employees and learning mechanisms:a multilevel approach".
- 2015 Organizer of the seminar "CEO behavior and environmental performance" (08-09-2015), Dipartimento di Scienze Economiche e Aziendali, Università di Padova. Presenter: Prof. N. Ortiz-de-Mandojana, Assistant Professor, Universidad de las Islas Baleares.
- Speaker, 2015 EURAM Annual Conference, Warsaw, Poland. Presented paper: Furlan, A., Galeazzo, A. "Organizational and individual antecedents of individual problem-solving".
- Speaker, 2015 EURAM Annual Conference, Warsaw, Poland. Presented paper: Cordeiro, J.J., Shaw, T.S., Galeazzo, A. "What is the true form of the relationship between CSR and corporate financial performance in India? A test of linear versus curvilinear models".
- Co-Author of the paper presented at the 2015 DRUID Annual Conference, Rome, Italy. Presented paper: Galeazzo, A., Furlan, A. (2015) "Behavioral and organizational characteristics of individual problem-solving".
- Speaker, 3rd Annual Conference of the Italian Association of Environmental and Resource Economists (IAERE), Padova, Italy. Presented paper: Galeazzo, A.,

- Klassen, R. "Organizational context and the implementation of environmental and social practices: what role for manufacturing strategy?".
- 2014 Co-Author of the paper presented at the 2014 AOM Annual Conference, Philadelphia, USA. Presented paper: Cordeiro, J.J., Galeazzo, A., Shaw, T.S., Telidevara, S., Veliyath, R. "CSR in the Indian Context: Determinants and Outcomes".
- 2012 Speaker, 2012 GRONEN Research Conference, Marseille, France. Presented paper: Galeazzo A., Furlan A. "Unpacking the black box of Proactive Environmental Strategy: a Conceptual Model".
- 2011 Speaker, 4th Workshop on Journal Publishing for Non-Native English-Speaking Researchers in Om at the Dipartimento di Tecnica e Gestione dei sistemi industriali, Università di Padova (Vicenza) il 22-23/09/2011. Presented paper: Galeazzo A. "Lean and Green in action".
- Speaker, 2011 AOM Annual Conference, San Antonio, Texas, USA. Presented paper: Galeazzo A., Furlan A., Vinelli A., Franchini V. "Lean and Green in Action: Drivers, Interdependencies and Performance of Environmental Projects".
- Speaker, 2011 EUROMA Annual Conference, Cambridge (UK). Presented paper. Galeazzo A., Klassen R. (2011) "Drivers and competitive priorities: implications for environmental strategies".
- 2010 Speaker, 2010 EUROMA Annual Conference, Porto, Portugal. Presented paper: Galeazzo A., Franchini V., Furlan A., Vinelli A. "Are lean and green practices complementary? Evidence from two case studies".
- Co-Author of the paper presented at the 2010 POMS Annual Conference, Montreal, Canada. Presented paper. Franchini V., Galeazzo A., Furlan A., Vinelli A. "Sustainable Operations and Lean Management: Towards an Integrated Approach".



## TEACHING & STUDENT SERVICE

Lecturer at Post-graduate programs (Master courses or executive courses)

- From A.Y. 2012/2013 -now Operations Management - Master in Business and Management, University of Padova.
- A.Y. 2014/2015 "Advanced Topics in Strategy" - Master in International business for small and medium enterprises, Università degli Studi di Padova.
- A.Y. 2020/2021 "Lean Office Game" – Two seminars, CUOA Business School (7 hours, 4 hours).
- A.Y. 2021/2022 "Servitization" – Seminar at MBA International, CUOA Business School (2 hours).

Lecturer at master's degree programs

- A.Y. 2018/2019 "Strategia aziendale" – Corso di laurea magistrale in Economia e Diritto, University of Padova (42 hours, 6 cfu)
- A.Y. 2019/2020 "Strategia aziendale" – Corso di laurea magistrale in Economia e Diritto, University of Padova (4 cfu, 24 hours).
- A.Y. 2020/2021 "Strategia aziendale" – Corso di laurea magistrale in Economia e Diritto, University of Padova (4 cfu, 24 hours).

- A.Y. 2021/2022 “Strategia aziendale” – Corso di laurea magistrale in Economia e Diritto, University of Padova (6 cfu, 42 hours).

Lecturer at bachelor’s degree programs (Contratto d’insegnamento in corsi di Laurea triennale o simili):

- A.Y. 2019/2020 “Operations Management”– USAC Verona (Study abroad programs in Italy) (20 hours).
- A.Y. 2021/2022 “Marketing”– Department of statistics, University of Padova (6cfu, 42 hours).

Teaching Assistant (Didattica integrativa di supporto):

- A.Y. 2015/2016 “Operations and supply chain management” – Corso di laurea magistrale in Business Administration, University of Padova (4 hours);
- A.Y. 2015/2016 “Strategia d’impresa” – Corso di laurea magistrale in Economia e Diritto, University of Padova (4 hours);
- A.Y. 2016/2017 “Operations and supply chain management” – Corso di laurea magistrale in Business Administration, University of Padova (4 hours);
- A.Y. 2016/2017 “Strategia d’impresa” – Corso di laurea magistrale in Economia e Diritto, University of Padova (4 hours).
- Summer 2019 “Operations, logistics and lean management” - CUOA Summer Program, CUOA Business School (Vicenza) (20 hours).

Student service (Servizio agli studenti per tesi e progetti finali)

*Relatore*

- “Industria 4.0 e job design: effetti dell’IIot e degli approcci manageriali sul lavoro in azienda”, Leonardo Pasqualetto, Tesi del Corso di laurea magistrale in Economia e Diritto, Università degli Studi di Padova. (Relatore)
- “Sustainable development goals and corporate governance: what linkage?”, Saeed Sheykhi, Tesi del Corso di laurea magistrale in Business Administration, Università degli Studi di Padova. (Relatore)
- “GDO in Italia: evoluzione, abitudini d’acquisto e customer centric marketing Il caso Aspiag Service nell’investigazione del comportamento del consumatore”, Giulia Castellan, Tesi del Corso di laurea magistrale in Economia e Diritto, Università degli Studi di Padova (in corso).
- “M&A learning: l’influenza dell’esperienza sulle performance delle operazioni di fusione e acquisizione internazionali”, Tommaso Zaninello, Tesi del Corso di laurea magistrale in Economia e Diritto, Università degli Studi di Padova, 2020. (Relatore)
- “Le cross-border M&A come strumento di crescita internazionale: il caso Gimi S.P.A.”, Giovanni Gagliardo, Tesi del Corso di laurea magistrale in Economia e Diritto, Università degli Studi di Padova, 2019. (Relatore)
- Relatore di “Final Project Work” for more than 10 students at the Master in Business and Management, Università degli Studi di Padova
- Relatore di “Relazioni di tirocinio obbligatorio”, Corso di laurea magistrale in Economia e Diritto, University of Padova (8 students)

*Correlatore*

- “Industrial Internet of Things e cambiamenti nel lavoro nelle linee di produzione: un’analisi empirica”, Nicola Franchetti, Tesi del Corso di laurea Magistrale in Ingegneria Gestionale, Dipartimento di Tecnica e Gestione dei Sistemi Industriali, University of Padova, 2020. (Correlatore)
- “L’impatto dell’IIoT sul lavoro degli operatori di reparti e linee di produzione: un’analisi empirica”, Diletta Tosetto, Tesi del Corso di laurea Magistrale in Ingegneria Gestionale,

Dipartimento di Tecnica e Gestione dei Sistemi Industriali, University of Padova, 2021.  
(Correlatore)

*PhD supervisor*

- “A detailed and comprehensive investigation of the hospitality industry: a papers’ collection embracing a management-focused as well as a consumer-focused perspective”, Ph.D. Thesis, Ph.D. in Economics and Management, Department of Economics and Management, University of Padova. (Co-supervisor)

## **SERVICE (ATTIVITA' DI SERVIZIO)**

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Coordinator for the Management Seminars, Dipartimento di Scienze Economiche e Aziendali, Università degli Studi di Padova.

Erasmus Coordinator, Dipartimento di Scienze Economiche e Aziendali, Università degli Studi di Padova.

## **RESEARCH AWARDS, GRANTS AND PROFESSIONAL DEVELOPMENT COURSES**

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Principal Investigator, Department Project (SID), “Work Behaviours in the shopfloor: the bright and dark side of the new digital technologies (IIoT)”, grant: € 20.000, 05/2021 -12/2023.

Abilitazione Scientifica Nazionale per Professore di Seconda Fascia in Economia e Gestione delle Imprese (SECS-P/08), 2019-2028.

Abilitazione Scientifica Nazionale per Professore di Seconda Fascia in Ingegneria Economico-Gestionale ING-IND/35 sc 09/B3, 2020-2029.

Participant, Smart Operating Model (SOM) Lab, CUOA Business School, Laboratorio di Ricerca <https://somlab.cuoaspace.it>

Participant, Behavioral Operations Lab, Laboratorio di Ricerca del Dipartimento di Scienze Economiche e Aziendali, Università degli Studi di Padova. <https://economia.unipd.it/ricerca/labs/behavioral-operations-lab-bol/gruppo-di-ricerca>

Participant, Project “Innovación, sostenibilidad y desarrollo empresarial”, Universidad de Granada, 2019-ongoing. Members of the project come from the following Universities:

- Universidad Autónoma de Barcelona, Spain (Prof. Maria Teresa Bolivar Ramos)
- Universidad de Granada, Spain (to see the full list, please see the website page <https://isde.ugr.es/miembros/>)
- Grossman School of Business, University of Vermont, USA (Prof. Sanjay Sharma)
- Università di Padova (Ambra Galeazzo)

Participant, Department Project (SID), “Manufacturing activities and value creation: redesigning firm's competitiveness through digital manufacturing in a circular economy framework”, Università di Padova, 2017-2019.

Participant, University Project (PRAT) “La nascita delle imprese nei nuovi contesti competitivi”, Università di Padova, 2011-2014.

Participant, University Project (PRIN 2008) “Le dimensioni dell'imprenditorialita': persone, relazioni, valore”, Università di Padova, 2010-2012.

Professional development course (9-17/07/2021): advanced course in Teaching for Learning, Università di Padova.

Professional development course (26-28/10/2018): base course in Teaching for Learning, Dipartimento di Scienze Economiche e Aziendali, Università di Padova.



Professional development course (16-18/07/2018): "Intro to Multilevel Models" organized by CARMA Research Methods Short Courses, Dipartimento di Scienze Economiche e Aziendali, Università di Padova.

Professional development course (3-6/04/2017): "Lean Accounting with Brian Maskell", CUA Business School (Vicenza).

## **SCHOLARLY SERVICE**

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Ad-hoc reviewer for refereed journals: Journal of Operations Management; International Journal of Production Economics; International Journal of Production Research; International Journal of Operations & Production Management; Production Planning & Control; Journal of Cleaner Production; Sustainability; Environmental Engineering and Management Journal; Operations Management Review; Asian Business and Management; Environment, Development and Sustainability.

Ad-hoc reviewer for refereed conferences: AoM (track ONE, track OM), EURAM, EUROMA and GRONEN.

## **PROFESSIONAL EXPERIENCE AND RESPONSIBILITY FOR RESEARCH STUDIES SUPPORTED OR FINANCED BY PUBLIC AND PRIVATE INSTITUTIONS**

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04/2017	Principal Investigator of the project "Lean Accounting", CUA Business School (Vicenza).
06/2014-02/2015	Principal Investigator of the project "Lean Assessment", CUA Business School (Vicenza).
01/2013-01/2014	Principal Investigator of the project ""Logistica e impatto ambientale" supported by Benetton Group (Treviso).
09/2012-01/2013	Principal Investigator of the project "Medie imprese manifatturiere veronesi: 10 casi aziendali", financed by IRES Veneto (Istituto di Ricerche Economiche e Sociali) and CGIL Verona
11/2011- 04/2012	Co-Responsible of the project "Le medie imprese industriali italiane", financed by IRES Veneto (Istituto di Ricerche Economiche e Sociali) and CGIL Verona together with Prof. R. Grandinetti, Prof. A. Furlan e Dott.ssa V. De Marchi from Università di Padova.
06-07/2010	Assistant ESH Manager, Lowara Polska (Poland) Implementation of ISO 14001 Educational Program (required by the Doctoral Fellowship)
06-07/2009	Researcher, Lean Enterprise Center (Italy) at CUA Foundation Research on the diffusion of lean production in Italy Educational Program (required by the Doctoral Fellowship)
01-04/2007	Junior Buyer, Logistics Services, Nestlé S.A., (Italy)
05-12/2007	Assistant First Counselor at the Italian Delegation to NATO, Brussels (Belgium)

## PERSONAL

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Born: August, 2 1983

Citizenship: Italian

Languages: Italian (native), English (proficient), Spanish (proficient), French (intermediate).

Updated: April 18, 2022